

Volunteering at BRMC



The mission of Volunteer Services is to provide support services to the patients, residents, visitors and staff in various areas throughout Bergen Regional Medical Center.

We offer a unique variety of volunteer opportunities spanning the wealth of services provided to our patients and residents throughout the Long Term Care and Acute/Ambulatory Services Divisions.

The rewards of volunteering are many:

- Volunteering provides valuable work experience that young people need in applying for jobs, scholarships and college programs.
- You may develop an interest in a medical profession or a particular skill.
- You will receive the intangible rewards of contributing to patient care and recovery.



VOLUNTEER AT BRMC

201.967.4615

Bergen Regional Medical Center



Located at 230 East Ridgewood Avenue in Paramus, NJ, Bergen Regional Medical Center provides a comprehensive set of quality services including Long Term Care, Behavioral Health Care and Acute Care. Bergen Regional is both the largest hospital with 1,070 beds and the largest licensed nursing home in New Jersey. Additionally, with 323 beds, Bergen Regional is one of the largest medical resources providing a continuum of care for the behavioral health community. Bergen Regional has a full service emergency department, state of the art operating suites and 21 ambulatory specialty services available through the BRMC clinic. For general hospital information, call 201.967.4000 or visit www.bergenregional.com.



MEDICAL CENTER

BERGEN REGIONAL MEDICAL CENTER, L.P.
230 E. RIDGEWOOD AVE.
PARAMUS, NJ 07652
201.967.4000

www.bergenregional.com

Volunteer rev 9-2010



MEDICAL CENTER

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Make the Connection Through Volunteer Services



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Volunteer Assignments

The following are just a few of the volunteer assignments available to individuals as well as groups at Bergen Regional Medical Center:



- Therapeutic Recreational Therapy
- Pastoral Care
- Friendly Visitor Program
- Clerical
- Special Events
- Pet Therapy
- Horticultural Therapy
- Emergency Dept.
- Laboratory

We invite you to learn more about how to make a difference in the lives of our patients and residents by becoming a volunteer.

If you would like to volunteer at Bergen Regional Medical Center, please read our requirements, then call 201.967.4615 for further information.

Volunteer applications are available in the Human Resources Department, Volunteer Office, Main Lobby or from our website: www.bergenregional.com



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How to Volunteer



The Medical Center requires a completed Volunteer Application. The parental/guardian section must be signed if the prospective volunteer is a minor (under 18 years of age) or under legal guardianship. Along with the application, volunteers are required to submit two written references. These references can be from a former employer, teacher, clergy person or volunteer coordinator. Unfortunately, letters from family members are not acceptable.

It is the policy of Bergen Regional Medical Center, L.P. to conduct background checks on all of its volunteers. Volunteers will not be assigned without background clearance. This will be performed prior to you beginning your volunteer assignment. When the background check is completed, a placement interview will be scheduled.

Additionally, you will need a two-step Mantoux skin test (PPD). The test is given in two parts, one to three weeks apart, to demonstrate the absence of tuberculosis. Each of these tests must be “read” by the Employee Health Nurse or his/her designee within 48 to 72 hours after it has been administered. Mantoux (PPD) tests are simple, painless and provided at no cost. You will be scheduled for the Mantoux test after your interview. If you have had a previous positive result on Mantoux testing or have been treated for tuberculosis, alternative testing will be performed. Mantoux testing, which is required by the State of New Jersey for all volunteers, will not be done without a completed/signed TB Skin Test Consent and Results Form (minors and those under guardianship must have parental/guardian signatures).

In addition, you will be oriented to key Medical Center policies and procedures in the areas of patient rights, fire safety, infection control/prevention, confidentiality, etc.

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Volunteer Requirements

Volunteers working at Bergen Regional Medical Center must fulfill the following:

Dress Code – the quality of patient/resident care is often judged by the appearance of staff and volunteers. It is essential that you dress in a professional manner. Volunteers are required to wear their ID badge at all times.

Tuberculosis Testing – volunteers are required to have a Mantoux (PPD) test annually. This test is performed at no cost to the volunteer.

Customer Service – Patients and residents come to us with diverse backgrounds, apprehensions, social and medical needs. Healthcare facilities themselves can appear to be strange and sometimes frightening places; we must be sensitive to patient and resident needs at all times. Demonstrating the Medical Center’s core values is important in every contact with patients, families and friends.

Volunteers must abide by Bergen Regional Medical Center’s Rules of Behavior.



Advantages of Volunteering at BRMC

- Meal vouchers are provided to all volunteers who work four or more hours in one day.
- Volunteer recognition events are held at various times throughout the year.
- You can make a difference in the lives of our patients and residents.

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